



Victor Canada  
500-1400 Blair Towers Place  
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Telephone 613-786-2000  
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Toll Free 800-267-6684  
www.victorinsurance.ca

# Policy

## Non-Profit Entity Management Liability Insurance

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POLICY NUMBER: NP-653609 REPLACING POLICY: NP-590661  
CLIENT NUMBER: 207079 BROKER: ERION INSURANCE GROUP

### DECLARATIONS

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1. ENTITY: COMMUNITY CARE OF WEST NIAGARA
2. Address: 4309 CENTRAL AVE  
PO BOX 171  
BEAMSVILLE ON L0R 1B0
3. POLICY PERIOD: from 13 March 2025 to 13 March 2028  
at 00:01 local time at the address  
shown above without tacit renewal
4. Limits of Liability: \$ 2,000,000 per CLAIM  
\$ 2,000,000 annual aggregate
5. Deductible: \$ 0 per CLAIM
6. Premium: \$ 7,332  
  
(a) \$2,444 payable immediately  
(b) \$2,444 payable on 13 March 2026  
(c) \$2,444 payable on 13 March 2027  
  
Policy Fee: \$ 150 payable immediately (fully earned)  
  
*\* All amounts shown in CDN dollars*
7. These Declarations, together with the statements made in the application for this insurance, form an integral part of the attached policy ( Form EIM-NP-2008 ).
8. Endorsements forming part of this policy at issuance: 1 to 11
9. INSURERS: Aviva Insurance Company of Canada 25.00%  
Temple Insurance Company 20.00%  
Everest Insurance Company of Canada 20.00%  
Arch Insurance Canada Ltd. 17.50%  
XL Reinsurance America Inc. 17.50%

It is agreed that the above INSURERS are binding themselves, severally and not jointly, up to the extent of their above proportion only.

For purposes of the Insurance Companies Act (Canada), this document was issued in the course of the subscribing INSURERS' insurance business in Canada.

10. Insurance Manager: Victor Insurance Managers Inc.  
500-1400 Blair Towers Place  
Ottawa, Ontario K1J 9B8

The INSURERS have duly authorized Victor Insurance Managers Inc. to execute and sign this policy of insurance.

Dated: 05 March 2025



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David G. Cook, President  
Authorized Representative

# Policy

## Non-Profit Entity Management Liability Insurance

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### Section I – Insuring Agreements

The INSURER, in consideration of the payment of premium, in reliance upon the attachments to and the statements made in the application for this insurance which is made a part thereof and subject to all of the terms and conditions of this policy, agrees as follows:

**A. Insured Person and Entity Liability**

With the INSUREDS to pay on their behalf LOSS that they may become legally obligated to pay as a result of a CLAIM for a D&O WRONGFUL ACT.

**B. Non-Profit Outside Directorship Liability**

With the INSUREDS to pay on their behalf LOSS that they may become legally obligated to pay as a result of a CLAIM for an OUTSIDE DIRECTORSHIP WRONGFUL ACT for which an OUTSIDE ENTITY is not permitted to indemnify them or is unable to indemnify them due to its financial insolvency.

**C. Employment Practices Liability**

With the INSUREDS to pay on their behalf LOSS that they may become legally obligated to pay as a result of a CLAIM for an EMPLOYMENT PRACTICES WRONGFUL ACT.

**D. Fiduciary Liability**

With the INSUREDS to pay on their behalf LOSS that they may become legally obligated to pay as a result of a CLAIM for a FIDUCIARY WRONGFUL ACT.

**E. Defence**

With the INSUREDS to have the duty and right to defend any CLAIM made against the INSUREDS for which coverage is provided by this policy.

This policy applies only to CLAIMS first made against the INSUREDS during the POLICY PERIOD and then only if reported to VICTOR as outlined in Section VI.

### Section II – Definitions

**A. “BENEFIT PLAN” means:**

1. any employee pension plan or employee welfare benefit plan which, at the inception date of the policy, is operated solely by the ENTITY, or jointly by the ENTITY and a labour organization for the benefit of the employees of the ENTITY;
2. any medical, dental, life and accident or employee profit sharing plan which, at the inception date of the policy, is sponsored by the ENTITY, except any multi-employer plan;
3. any BENEFIT PLAN acquired or created during the POLICY PERIOD but only with respect to FIDUCIARY WRONGFUL ACTS occurring subsequent to the date of such acquisition or creation.

- B. "CLAIM" means:
1. a written or oral demand for compensatory damages or non-monetary relief;
  2. a civil proceeding commenced by the service of a notice of action, statement of claim or similar proceeding;
  3. a formal administrative or regulatory proceeding commenced by the filing of a notice of hearing or formal investigative order or similar document;
- against any INSURED for a WRONGFUL ACT;
4. a criminal or penal proceeding commenced by the laying of an information or similar proceeding against any INSURED PERSON for a WRONGFUL ACT.
- C. "D&O WRONGFUL ACT" means any actual or alleged defamation, breach of duty, neglect, error, misstatement, misrepresentation, omission or other act done or attempted by any INSURED in the discharge of their duties solely in their capacity with the ENTITY or any matter claimed against them solely by reason of their status as an INSURED PERSON.
- D. "DAMAGES" means:
1. compensatory damages;
  2. punitive or exemplary damages first rendered by a court in Canada;
- which the INSUREDS are legally obligated to pay as a result of a judgment or settlement including pre and post-judgment interest. DAMAGES shall not include fines, penalties, multiplied damages, or damages which may be deemed uninsurable under the law pursuant to which this policy shall be construed.
- E. "DEFENCE COSTS" means reasonable and necessary legal, accounting, adjusting, investigating, expert or appeal expenses incurred for the defence of CLAIMS for which coverage is provided by this policy. DEFENCE COSTS does not include salaries, wages, overhead or benefit expenses of any INSURED PERSON.
- F. "EMPLOYMENT PRACTICES WRONGFUL ACT" means any actual or alleged:
1. wrongful termination of an individual employment contract;
  2. discrimination or harassment adversely affecting any employee of or applicant for employment with the ENTITY;
  3. wrongful deprivation of career opportunity or failure to employ or promote;
  4. wrongful discipline of employees;
  5. negligent evaluation of employees;
  6. employment-related misrepresentation;
  7. employment-related defamation;
  8. retaliatory treatment against an employee of the ENTITY on account of such employee's exercise of his/her rights under law;
  9. discrimination or harassment with respect to any past, present or prospective customers or clients of the ENTITY.
- G. "ENTITY" means
1. the non-profit organization or association named in the Declarations;
  2. any SUBSIDIARY at the inception date of the policy;
  3. any former SUBSIDIARY but coverage is only afforded with respect to WRONGFUL ACTS occurring during its currency as a SUBSIDIARY;
  4. any SUBSIDIARY acquired or created after the inception date of this policy on condition that:
    - (a) written notice together with full information thereof, is provided to VICTOR within ninety (90) days of the acquisition or creation of any new SUBSIDIARY whose total annual revenues exceed twenty-five per cent (25%) of the total annual revenues of the ENTITY as reflected in the ENTITY'S most recent annual financial statements prior to such acquisition or creation;

- (b) coverage shall apply only to WRONGFUL ACTS occurring subsequent to the effective date of such acquisition unless the INSURER agrees, after presentation of a complete application and all appropriate information, to provide coverage by endorsement for WRONGFUL ACTS occurring prior to such acquisition;
  - (c) an additional premium as may be required by the INSURER be paid.
- H. “FIDUCIARY WRONGFUL ACT” means any actual or alleged act, error or omission arising out of the management or administration of a BENEFIT PLAN.
  - I. “INSURED” means any INSURED PERSON and the ENTITY.
  - J. “INSURED PERSON” means any individual who was, now is or shall be a director, officer, trustee, employee, volunteer or member of any duly constituted committee of the ENTITY, including the estates, heirs, legal representatives or assigns of any said deceased, incompetent, insolvent or bankrupt individuals.
  - K. “INTERRELATED WRONGFUL ACTS” means WRONGFUL ACTS that have as a common nexus any fact, circumstance, situation, event, transaction, cause or series of causally connected facts, circumstances, situations, events, transactions or causes.
  - L. “INSURER” means the insurance companies whose names appear in the Declarations.
  - M. “LOSS” means DAMAGES and DEFENCE COSTS resulting from a CLAIM for which coverage is provided by this policy.
  - N. “ORIGINAL POLICY” means the first policy purchased by the ENTITY providing coverage of a similar nature to this policy and which has continued through renewal or reinstatement on an uninterrupted basis since its inception. Each Insuring Agreement is considered separately.
  - O. “OUTSIDE DIRECTOR” means any INSURED PERSON acting in the capacity as a duly elected or appointed director, officer or trustee of an OUTSIDE ENTITY provided such position is being held at the specific request of the ENTITY.
  - P. “OUTSIDE DIRECTORSHIP WRONGFUL ACT” means a D&O WRONGFUL ACT committed by an OUTSIDE DIRECTOR.
  - Q. “OUTSIDE ENTITY” means any legally constituted non-profit organization or association.
  - R. “POLICY PERIOD” means the period from the inception date of this policy to the policy expiration date as set out in the Declarations, or a shorter period in the event the policy is cancelled.
  - S. “POLLUTANTS” means any solid, liquid, gaseous or thermal irritant or contaminant including but not limited to smoke, vapours, soot, fumes, acids, alkalis, chemicals and waste reconditioned or reclaimed materials as well as any air emission, odour, waste water, oil or oil products, infectious or biological waste, asbestos or asbestos products or any noise.
  - T. “SUBSIDIARY” means any non-profit organization or association more than fifty per cent (50%) owned by the ENTITY.
  - U. “VICTOR” means the insurance manager whose name and address appear in the Declarations which is authorized to be the agent of the INSURER. VICTOR is not a party to this contract of insurance.
  - V. “WRONGFUL ACT” means a D&O WRONGFUL ACT, an EMPLOYMENT PRACTICES WRONGFUL ACT, a FIDUCIARY WRONGFUL ACT, and/or an OUTSIDE DIRECTORSHIP WRONGFUL ACT.

### **Section III – Extensions**

Subject to the terms, conditions and exclusions of this policy:

#### **A. Discovery Period (Bilateral)**

If the INSURER cancels or refuses to renew this policy for reasons other than non-payment of the premiums due hereunder or if the ENTITY cancels or non-renews this policy and provided there are no outstanding premiums due hereunder, the INSUREDS shall have the right within thirty (30) days of the effective date of cancellation or expiry of this policy and upon payment of a premium calculated as a percentage (see below) of the “full annual premium”, to an extension of the cover granted by this policy for CLAIMS made against the INSUREDS during the period of one (1) year after the effective date of cancellation or expiry of this policy, but only with respect to any WRONGFUL ACT occurring prior to the date of such cancellation or expiry.

As used herein, “full annual premium” means the premium level in effect immediately prior to the effective date of cancellation or expiry.

Premium Calculation:

1. If the INSURER cancels or refuses to renew:
  - 50% if purchased following the initial policy issued by the INSURER;
  - 40% if purchased following the second consecutive policy issued by the INSURER;
  - 30% if purchased following the third consecutive policy issued by the INSURER;
  - 20% if purchased following the fourth or subsequent consecutive policy issued by the INSURER.
2. If the ENTITY cancels or non-renews: 100%.

If the Discovery Period extension is purchased, the entire premium shall be deemed earned at its commencement without any obligation by the INSURER to return any part thereof and it shall not in any way increase the limit of liability set forth in the Declarations.

The acceptance by the INSUREDS of the INSURER'S offer of a new policy relieves the INSURER of any obligation it may have had to provide Discovery Period coverage under this policy.

**B. Spousal/Co-defendant Clause**

Coverage as afforded by this policy shall apply to the spouse (including a domestic partner) of an INSURED PERSON provided that: (a) such spouse is named as a co-defendant in a CLAIM against an INSURED PERSON; and (b) such spouse is so named solely by reason of (i) his/her status as the spouse of an INSURED PERSON or (ii) his/her ownership interest in property which the claimant seeks as recovery in such CLAIM; and (c) it is not alleged in the CLAIM that the spouse is liable to the claimant for any reasons other than those contemplated above; and (d) coverage is provided by this policy to the INSURED PERSON for the CLAIM.

**Section IV – Exclusions**

This insurance does not apply to:

- A. CLAIMS for bodily injury, sickness, mental anguish, disease or death of any person or damage to or destruction of any tangible property including loss of use thereof or injury resulting from false arrest, detention, imprisonment, wrongful entry or eviction. However, this exclusion shall not apply to allegations of mental anguish in a CLAIM for an EMPLOYMENT PRACTICES WRONGFUL ACT.
- B. CLAIMS arising out of or attributable to the actual, alleged or threatened discharge, dispersal, release or escape of POLLUTANTS into or upon real or personal property, the atmosphere or water, whether such discharge, dispersal, release or escape is intentional or accidental; or to LOSS resulting from any direction or request to test for, monitor, cleanup, remove, contain, treat, detoxify or neutralize POLLUTANTS. However, this exclusion shall not apply to:
  1. any CLAIM for an EMPLOYMENT PRACTICES WRONGFUL ACT arising from an employee's actual or threatened disclosure of the matters described in this exclusion;
  2. DEFENCE COSTS incurred in defending the INSURED PERSONS arising from a CLAIM covered under Insuring Agreement A of Section I first brought within the territorial limits and jurisdiction of Canada.
- C. CLAIMS based upon, arising out of, directly or indirectly resulting from or in consequence of:
  1. ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
  2. the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- D. CLAIMS arising from any WRONGFUL ACT if notification has been given under any policy which has expired prior to or upon the inception of this policy and if such prior policy affords coverage (or would afford such coverage except for the exhaustion of its limits of liability) for such LOSS, in whole or in part, as a result of such notice.
- E. CLAIMS based upon, arising out of, directly or indirectly resulting from or in consequence of any pending or prior litigation as at the inception date of the ORIGINAL POLICY or derived from the same or essentially the same facts as alleged in such pending or prior litigation.
- F. CLAIMS arising out of or attributable to any fraudulent, dishonest or criminal act committed deliberately by any INSURED PERSON as determined by a judgment or other final adjudication.

- G. CLAIMS arising out of or attributable to any INSURED PERSON gaining any profit, remuneration or advantage to which such INSURED PERSON was not legally entitled as determined by a judgment or other final adjudication.
  - H. CLAIMS initiated or instituted, directly or indirectly, by or on behalf of the ENTITY. However, this exclusion shall not apply to:
    - 1. any CLAIM made derivatively provided that such CLAIM is brought totally without the solicitation, assistance, participation or intervention of any INSURED PERSONS or the ENTITY; and
    - 2. any CLAIM brought by a liquidator, receiver or trustee in bankruptcy.
  - I. CLAIMS for an actual or alleged breach of contract except that this exclusion shall not apply to:
    - 1. allegations of tortious conduct arising out of or attributable to an actual or alleged breach of contract; and
    - 2. DEFENCE COSTS for CLAIMS arising from an EMPLOYMENT PRACTICES WRONGFUL ACT.
  - J. CLAIMS arising out of or attributable to any grievance brought pursuant to a collective agreement.
  - K. CLAIMS for the rendering or failure to render any kind of professional service for others, either gratuitously or for a fee.
  - L. CLAIMS for an OUTSIDE DIRECTORSHIP WRONGFUL ACT initiated or instituted, directly or indirectly, by or on behalf of the OUTSIDE ENTITY or a duly elected or appointed director, officer or trustee of the OUTSIDE ENTITY.
  - M. CLAIMS already covered under another valid and collectible insurance policy. However, this exclusion shall not apply to the difference in limit between the limit of liability under this policy and that of such other insurance policy. Any coverage provided by this policy shall be specifically excess of and shall not act in contribution with such other insurance policy.
- Note: The WRONGFUL ACT of any INSURED shall not be imputed to any other INSURED for purposes of determining the applicability of the Exclusions in Section IV.

#### **Section V – Computation of Amounts Payable**

- A. The INSURER shall pay one hundred per cent (100%) of LOSS in excess of the deductible stated in the Declarations up to the limit of liability stated in the Declarations except that DEFENCE COSTS shall be paid over and above the limit of liability stated in the Declarations provided the said limit has not been previously exhausted by the payment of LOSS or currently exhausted by the payment of DAMAGES. The deductible shall apply to DAMAGES but not DEFENCE COSTS.
- B. All LOSS arising out of the same WRONGFUL ACT and all INTERRELATED WRONGFUL ACTS shall be deemed to be one LOSS, and such LOSS shall be deemed to have originated in the earliest POLICY PERIOD in which a CLAIM is first made against any INSURED alleging any such WRONGFUL ACT or INTERRELATED WRONGFUL ACTS.
- C. If a CLAIM triggers more than one (1) deductible amount, the highest of such deductible amounts shall be deemed the deductible amount applicable to LOSS arising from such CLAIM.
- D. The fact that this policy may be extended by virtue of the exercise of the Discovery Period shall not in any way increase the limit of liability set forth in the Declarations.

#### **Section VI – Notice of Claim**

The INSUREDS shall, as soon as practicable, provide written notice to VICTOR at the address indicated in the Declarations after being made aware of a CLAIM for which coverage would be afforded by this policy, but in no event later than thirty (30) days following the expiration date of the POLICY PERIOD. This thirty (30) day extended reported period will only apply if no replacement coverage is obtained during such thirty (30) day period.

If during the POLICY PERIOD the INSUREDS become aware of a WRONGFUL ACT which could reasonably give rise to a CLAIM and the INSUREDS deliver written notice thereof to VICTOR prior to the date of expiry of the policy, any CLAIM arising out of such reported WRONGFUL ACT shall be treated as a CLAIM made during the POLICY PERIOD in which such written notice was delivered. The written notice shall include:

- 1. the names of the potential claimants and a description of the specific WRONGFUL ACT which forms the basis of their potential CLAIM;
- 2. the consequences which have resulted or may result from such specific WRONGFUL ACT;
- 3. the nature of the potential damages arising from such specific WRONGFUL ACT; and

4. the circumstances by which the INSUREDS first became aware of the specific WRONGFUL ACT.

If the effective date of termination of the policy is a Saturday, Sunday, or Statutory Holiday, any CLAIM reported to VICTOR on the business day immediately following the termination date, will be deemed to have been reported within the POLICY PERIOD.

Notwithstanding the aforementioned, any late notice or absence of notice is cause of forfeiture of the rights of the INSUREDS, if the INSURER sustains injury therefrom.

### **Section VII – Defence and Settlement**

No DEFENCE COSTS payable under this policy shall be incurred without the INSURER'S consent which is not to be unreasonably withheld. The INSURER shall not settle or compromise any CLAIM without the written consent of the INSUREDS involved in the CLAIM. If, however, the INSUREDS shall refuse to consent to any settlement recommended by defence counsel and the INSURER and shall elect to contest the CLAIM, then the INSURER'S liability for the CLAIM shall not exceed:

1. the amount for which the CLAIM could have been so settled plus the DEFENCE COSTS incurred with its consent up to the date of such refusal; and
2. eighty per cent (80%) of LOSS, including DEFENCE COSTS, in excess of the amount referenced in paragraph 1 above. The remaining twenty per cent (20%) of LOSS, including DEFENCE COSTS, shall be paid by the INSUREDS, uninsured and at their own risk, notwithstanding anything to the contrary in Article E of Section VIII of the policy.

Such amounts are subject to the provisions of Section V of the policy.

The INSUREDS shall give the INSURER such information and co-operation as it may reasonably require and as shall be in the power of the INSUREDS to provide.

### **Section VIII – General Conditions**

#### **A. Authorized Agent of the Insureds**

In consideration of the issuance of this policy, the INSUREDS agree that the ENTITY is hereby appointed and authorized to act as agent on behalf of the INSUREDS with respect to all matters of any nature or kind relating to or affecting this policy.

#### **B. Non-rescindable**

This policy may not be rescinded by the INSURER solely with respect to coverage provided to the INSURED PERSONS for CLAIMS for which the ENTITY is not permitted to indemnify them or cannot indemnify them due to its financial insolvency.

#### **C. Non-renewal**

If the INSURED submits a completed renewal application and the INSURER decides not to offer any renewal terms for this policy, the INSURER shall provide written notice to the INSURED'S broker and the POLICY PERIOD will be extended, if necessary, to ensure that the policy expiration date is at least sixty (60) days subsequent to the date of such notice of non-renewal. If an extension of the POLICY PERIOD is required, the additional premium shall be computed on a pro rata basis.

#### **D. Cancellation**

This policy may be cancelled by the INSUREDS by delivering written notice by mail, facsimile or by hand to VICTOR stating when thereafter such cancellation shall be effective. This policy may be cancelled by VICTOR by said delivery of written notice of cancellation to the INSURED at the address shown in the Declarations stating when not less than one hundred and twenty (120) days thereafter, such cancellation shall be effective. However, if VICTOR cancels the policy because of non-payment of premium when due, this policy may be cancelled by VICTOR by said delivery of written notice of cancellation to the INSUREDS at the address shown in the Declarations stating when, not less than fifteen (15) days thereafter, such cancellation shall be effective. The delivery of notice as aforesaid shall be sufficient proof of notice and the effective date and hour of cancellation stated in the notice shall become the end of the POLICY PERIOD.

Unearned premium shall be computed on a pro rata basis. The INSURER'S cheque delivered as aforesaid shall be a sufficient tender of any refund of premium due hereunder. Payment or tender of any unearned premium by the INSURER shall not be a condition precedent to the effectiveness of cancellation, but such payment shall be made as soon as practicable.

#### **E. Payment of Loss**

If a CLAIM made against the INSUREDS includes both covered and uncovered allegations:

**1. Defence Costs**

The INSURER shall pay one hundred per cent (100%) of DEFENCE COSTS incurred on account of such CLAIM made against the INSUREDS.

**2. Damages**

The payment of DAMAGES by the INSURER shall be based on the relative legal exposure of the INSUREDS to covered and uncovered allegations, which shall be determined upon settlement or final adjudication of the CLAIM.

In the event that the INSUREDS and INSURER cannot otherwise agree on the payment of DAMAGES, the issue of payment shall be submitted to binding arbitration pursuant to the *Arbitration Act* of the Canadian province or territory in which the policy was issued. In the absence of such provincial or territorial legislation, the *Arbitration Act* of Ontario shall govern the arbitration. The arbitration panel shall consist of one arbitrator appointed by the INSURED, one arbitrator appointed by the INSURER and a third independent arbitrator selected by the INSURED and INSURER'S appointees. The fees and disbursements of the arbitrators shall be shared equally by the INSURED and INSURER who shall otherwise bear their own costs of the arbitration.

**F. Action Against Insurer**

No action shall be taken against the INSURER unless, as a condition precedent thereto, the INSUREDS shall have been in full compliance with all the terms of this policy.

**G. Subrogation**

In the event of any payment under this policy, the INSURER shall be subrogated to the extent of such payment to all the rights of recovery of the INSUREDS and the INSUREDS shall execute all papers required and shall do everything that may be necessary to secure such rights, including the execution of such documents as may be necessary to enable the INSURER effectively to bring suit in the name of the INSUREDS.

**H. Severability**

Subject to all of its terms and conditions, this policy shall apply to each INSURED in the same manner and to the same extent as if a separate policy had been issued to each. With respect to the declarations and statements contained in the application for coverage, the knowledge of one INSURED shall not be imputed to any other INSURED. The total amount payable hereunder on behalf of all INSUREDS and, notwithstanding the number of INSUREDS involved, shall not exceed the limit of liability stated in the Declarations.

**I. Territory**

Except as otherwise stated, coverage shall apply worldwide.

**J. Currency**

Except as otherwise stated, all amounts under this policy are expressed and payable in the currency of Canada.

**K. Headings**

The headings to the provisions in this policy, including those found in any endorsements attached hereto, are provided solely for convenience, and form no part of the terms and conditions of coverage.

**L. Conformity to Statute**

The terms of this policy which are in conflict with the terms of any applicable laws construing this policy are hereby amended to conform to such laws.

**M. Interpretation**

This policy shall be interpreted and construed in accordance with the laws of the Canadian province in which the policy was issued.

**N. Declarations**

In consideration of the payment of the premium, in reliance upon the statements made in the application for this insurance which is made a part hereof and subject to all of the terms and conditions of this policy, the INSURER has caused this policy to be executed on the Declarations.



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# Endorsement

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Endorsement No.: 0001  
Standard Form: DONP101  
Attached to and forming part  
of Policy Number: NP-653609

Bodily Injury and Property  
Damage Exclusion (Absolute)

It is agreed that Item A of Section IV - Exclusions is amended to read as follows:

- A. CLAIMS arising out of or attributable to bodily injury, sickness, mental anguish, disease or death of any person or damage to or destruction of any tangible property including loss of use thereof or injury resulting from false arrest, detention, imprisonment, wrongful entry or eviction. However, this exclusion shall not apply to allegations of mental anguish in a CLAIM for an EMPLOYMENT PRACTICES WRONGFUL ACT.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0002  
Standard Form: DONP188  
Attached to and forming part  
of Policy Number: NP-653609

## Cyber Exclusion

It is agreed that this policy shall not apply to CLAIMS arising out of or attributable to PAYMENT INSTRUCTION FRAUD, PRIVACY BREACH or SECURITY BREACH. However, this exclusion shall not apply to:

1. allegations of retaliatory treatment in a CLAIM for an EMPLOYMENT PRACTICES WRONGFUL ACT;
2. LOSS arising from a CLAIM made against an INSURED PERSON to the extent it is covered under Item A of Section I - Insuring Agreements, provided the ENTITY is unable to indemnify due to financial impairment or is not permitted to indemnify.

Definitions specific to this endorsement:

- A. FRAUDULENT TRANSFER REQUEST means the intentional misleading of an INSURED, through a misrepresentation of a material fact which is relied upon by an INSURED, sent via an email, text, instant message, social media-related communication, or via any other electronic, telegraphic, cable, teletype, facsimile, telephone or written instruction, regardless of whether such misrepresentation is part of a phishing, spear phishing, social engineering, pretexting, diversion or other confidence scheme.
- B. PAYMENT INSTRUCTION FRAUD means the transfer, payment or delivery of any money or securities as a direct result of a FRAUDULENT TRANSFER REQUEST committed by a person purporting to be an employee, customer, client or vendor of the ENTITY.
- C. PERSONAL INFORMATION means information about an individual that constitutes non-public personal information as defined in Canada by the federal Personal Information Protection and Electronic Documents Act or any other similar protection laws of any Canadian province or foreign country.
- D. PRIVACY BREACH means any actual or alleged unauthorized access to, use or disclosure of PERSONAL INFORMATION that is in the care, custody or control of the INSURED.
- E. SECURITY BREACH means any actual or alleged:
  1. unauthorized access to, or use of a computer software, network or electronic information system, or the unauthorized introduction or transmission of a computer virus or similar program; or

2. unauthorized access to, use or disclosure of THIRD PARTY CORPORATE INFORMATION that is in the care, custody or control of the INSURED either in an electronic or physical format.

F. THIRD PARTY CORPORATE INFORMATION means information of a third party which is not available to the general public and is provided to the INSURED subject to a mutually executed written confidentiality agreement or which the INSURED is legally required to maintain in confidence.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

---

Endorsement No.: 0003  
Standard Form: DONP285  
Attached to and forming part  
of Policy Number: NP-653609

Public Relations Management Costs (\$50,000)

The INSURER agrees to reimburse the ENTITY for PUBLIC RELATIONS MANAGEMENT COSTS paid by the ENTITY as a result of an ADVERSE EVENT.

## Definitions Specific to This Endorsement

- A. ADVERSE EVENT means any of the following events first occurring and reported during the POLICY PERIOD:
1. the unanticipated death, incapacity or resignation of any executive officer;
  2. an unanticipated financial loss incurred by the ENTITY due to a catastrophic event;
  3. the seeking of protection by the ENTITY under the Companies' Creditors Arrangement Act; or
  4. the bankruptcy of the ENTITY;

which results in the public communication of unfavourable information regarding the INSUREDS and which could reasonably be considered to lessen public confidence in the ENTITY.

- B. PUBLIC RELATIONS MANAGEMENT COSTS means the reasonable fees, costs and expenses incurred and paid by the ENTITY, with the INSURER'S prior written consent, to a professional law firm or public relations firm for services provided to prevent and minimize business disruption and negative publicity with respect to an ADVERSE EVENT.

## Sublimit and Deductible

Notwithstanding Item A of Section V - Computation of Amounts Payable, the limit of liability of the INSURER under this endorsement shall be \$50,000 per POLICY PERIOD, which amount shall be included in the aggregate limit of liability of the INSURER as stated in the Declarations. There shall be no deductible applicable to this amount.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0004  
Standard Form: DONP288  
Attached to and forming part  
of Policy Number: NP-653609

Workplace Violence Costs (\$250,000)

The INSURER agrees to reimburse the ENTITY for WORKPLACE VIOLENCE COSTS paid by the ENTITY resulting from any WORKPLACE VIOLENCE.

## Definitions Specific to This Endorsement

- A. PREMISES means the buildings, facilities or properties occupied by the ENTITY.
- B. WORKPLACE VIOLENCE means an intentional and unlawful:
1. act of deadly force with a lethal weapon; or
  2. threat of deadly force with the display of a lethal weapon;
- which occurs on or in the PREMISES and which did or could reasonably result in bodily injury or death to an INSURED PERSON.
- C. WORKPLACE VIOLENCE COSTS means the reasonable fees, costs and expenses incurred and paid by the ENTITY for:
1. services of an independent security consultant or an independent public relations consultant for ninety (90) days following a WORKPLACE VIOLENCE event;
  2. counselling seminars for employees conducted by an independent consultant following a WORKPLACE VIOLENCE event;
  3. security guard services for up to thirty (30) days following a WORKPLACE VIOLENCE event;
  4. services of an independent forensic analyst; and
  5. other reasonable services expenses incurred and paid by the ENTITY, with the prior written approval of the INSURER.

## Sublimit and Deductible

Notwithstanding Item A of Section V - Computation of Amounts Payable, the limit of liability of the INSURER under this endorsement shall be \$250,000 per POLICY PERIOD, which amount shall be included in the aggregate limit of liability of the INSURER as stated in the Declarations. There shall be no deductible

applicable to this amount.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0005  
Standard Form: DONP301  
Attached to and forming part  
of Policy Number: NP-653609

## Errors and Omissions Exclusion Amendment

It is agreed that Item K of Section IV - Exclusions is deleted in its entirety and replaced with the following:

K. CLAIMS for the rendering or failure to render any kind of service for others, either gratuitously or for a fee.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0006  
Standard Form: DONP312  
Attached to and forming part  
of Policy Number: NP-653609

Defence Costs in Excess of Limit Amendment (Worldwide)

It is agreed that Item A of Section V - Computation of Amounts Payable is amended to read as follows:

- A. The INSURER will pay LOSS in excess of the deductible stated in the Declarations up to the limit of liability except that DEFENCE COSTS shall be paid over and above the limit of liability provided the said limit has not been previously exhausted by the payment of DAMAGES. The deductible shall apply to DAMAGES but not DEFENCE COSTS.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0007  
Standard Form: DONP347A  
Attached to and forming part  
of Policy Number: NP-653609

Continuity Date - Multiple Layers

It is agreed that, with reference to Item N of Section II - Definitions, the inception date of the ORIGINAL POLICY is:

13 March 2002 for the primary \$1,000,000 limit of liability of this policy;

13 March 2018 for the \$1,000,000 excess of \$1,000,000 limit of liability of this policy.

Notwithstanding Item 4 of the Declarations, it is further agreed that the maximum limit of liability shall be \$1,000,000 for any CLAIM known to any INSURED on or before 13 March 2018 as well as for CLAIMS that arise out of any facts or circumstances of which any INSURED was aware on or before 13 March 2018.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0008  
Standard Form: DONP360A  
Attached to and forming part  
of Policy Number: NP-653609

## Amended Definition of Damages

It is agreed that Item D of Section II - Definitions is amended to read as follows:

D. "DAMAGES" means:

1. compensatory damages, including but not limited to amounts for which the INSURED PERSONS are statutorily liable due to the insolvency of the ENTITY (including penalties and interest related to such statutory liabilities) pursuant to any Canadian federal, provincial or territorial law; and
2. punitive or exemplary damages first rendered by a court in Canada;

which the INSUREDS are legally obligated to pay as a result of a judgement, settlement or assessment including pre and post-judgement interest. DAMAGES shall not include fines, penalties or damages which may be deemed uninsurable under the law pursuant to which this policy shall be construed. However, it is agreed that the insurability of punitive or exemplary damages and statutory liability related penalties shall be governed by such applicable law of the jurisdiction which most favours coverage for punitive or exemplary damages and statutory liability related penalties provided such jurisdiction has a substantial relationship to the relevant INSURED PERSONS, to the ENTITY or to the CLAIM giving rise to the DAMAGES.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0009  
Standard Form: DONP377A  
Attached to and forming part  
of Policy Number: NP-653609

Modified Conduct Exclusions  
(Final Adjudication)

It is agreed that Items F and G of Section IV - Exclusions are amended to read as follows:

- F. CLAIMS arising out of or attributable to any fraudulent, dishonest or criminal act committed deliberately by any INSURED as determined by final non-appealable adjudication in the CLAIM.
- G. CLAIMS arising out of or attributable to any INSURED gaining any profit, remuneration or advantage to which such INSURED was not legally entitled as determined by final non-appealable adjudication in the CLAIM.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0010  
Standard Form: DONP400A  
Attached to and forming part  
of Policy Number: NP-653609

## Amended EPL Wrongful Act Definition

It is agreed that Item F of Section II - Definitions is deleted in its entirety and replaced with the following:

F. "EMPLOYMENT PRACTICES WRONGFUL ACT" means any actual or alleged:

1. wrongful termination of employment;
2. breach of an employment contract;
3. discrimination or harassment adversely affecting any employee of or applicant for employment with the ENTITY;
4. wrongful deprivation of career opportunity or failure to employ, promote or grant tenure;
5. wrongful discipline of employees or infliction of emotional distress;
6. negligent evaluation of employees;
7. employment-related misrepresentation;
8. employment-related defamation;
9. retaliatory treatment against an employee of the ENTITY on account of such employee's exercise of his/her rights under law;
10. discrimination or harassment with respect to any past, present or prospective customers or clients of the ENTITY.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.



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# Endorsement

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Endorsement No.: 0011  
Standard Form: DONP417  
Attached to and forming part  
of Policy Number: NP-653609

Deletion of the Hammer Clause

It is agreed that Section VII is amended to read as follows:

No DEFENCE COSTS payable under this policy shall be incurred without the INSURER'S consent which is not to be unreasonably withheld. The INSURER shall not settle or compromise any CLAIM without the written consent of the INSUREDS involved in the CLAIM.

Where the INSURER has directed the INSUREDS to conduct their own defence, the INSURER shall have the right and shall be given the opportunity to effectively associate with the INSUREDS in the investigation, defence and settlement of any CLAIM that appears reasonably likely to be covered in whole or in part by this policy.

The INSUREDS and the ENTITY shall give the INSURER such information and co-operation as it may reasonably require and as shall be in the power of the INSUREDS and the ENTITY to provide.

Except as otherwise provided by this endorsement, all terms, provisions and conditions of this policy shall have full force and effect.